#### **OCTOBER 2024 ISSUE**

# A MONTHLY ROUNDUP OF NEW TIPS, TOOLS AND INSPIRATION



## Team Shoots for (Google) Stars

A Colorado team encourages member reviews and increases service scores.



TO LEARN MORE, SCAN THE QR CODE

#### **10 Essential Tips for Copay Collection**

Asking patients for money can be awkward. Use these 10 tips to educate and coach your team.



TO DOWNLOAD THE TIP SHEET, SCAN THE QR CODE

### Icebreaker: Is Your Heart Healthy?

Use this fun icebreaker to discuss a serious topic with your team.



TO DOWNLOAD THE ICE BREAKER, SCAN THE QR CODE





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